FAQs MapInfo Discover 2015.2 64-bit Upgrade Process

General

- The MapInfo Discover 2015.2 64-bit Bundle contains:

    - MapInfo Pro Advanced 15.2 (including the powerful new MapInfo Pro Raster)
    - MapInfo Premium Services
    - MapInfo Discover 2015.2 and
    - MapInfo Discover 3D 2015.2 (as a purchased option)

- MapInfo Discover 64-bit will **only** be available as a Bundle

- There will be **no** Standalone version of MapInfo Discover 64-bit.

- Partners should contact their partner manager to check any local promotions/special offers

Existing Bundle clients with MATS

- Will be contacted directly by our fulfilment team, with download links to this page.

- The 64-bit Bundle uses the **same** license as the 32-bit Bundle; no additional activation is required by the client. They can simply install and run it.

- Clients can have **both** the 32-bit Bundle **and** the new 64-bit Bundle installed and licensed on the same computer; they use the same license.

Existing Standalone clients with MATS

- If a client has current MATS (as of 30 October 2015) for **both** MapInfo Pro **and** MapInfo Discover, they are eligible for access to the MapInfo Discover 64-bit Bundle.

- Clients with Standalone products will first need their licenses **converted** into a Bundle license.

- To **convert** eligible Standalone licenses to a Bundle license:

    - ✓ A *Bundle Conversion form* must be completed by the partner/reseller/account manager/ renewals team and sent to natural.resources@pb.com

    - ✓ Matching pairs of MapInfo Pro and MapInfo Discover standalone licenses are required (i.e. matching MATS expiry dates and number of seats) for Bundle conversion.

    - ✓ Immediate conversion can occur where the MATS expiry date of a MapInfo Pro license is the same (or in the same month) as a MapInfo Discover standalone license.

    - ✓ Where MATS expiry dates are different, client will need to purchase pro-rated MATS to align the dates before conversion can occur.

    - ✓ Conversion to the bundle is free of charge where the MATS expiry dates match and are 30 October 2015 or later.

- Once the license conversion process is completed, fulfilment will contact the client to inform them of the license conversion, and provide the download links to this page .

- Upon installing the 64-bit Bundle, these clients will need to **activate** their new Bundle license.

- This new Bundle license will allow clients to have installed and licensed on the same computer **both**:

    - ✓ Their existing 32-bit Standalone MapInfo Pro and MapInfo Discover products and

    - ✓ The new 64-bit MapInfo Discover Bundle

    NOTE: This is why the Bundle conversion form stipulates that the MapInfo Pro serial number is not to be deactivated in FNO, allowing the continuing use of the 32-bit standalone MapInfo Pro product.

Localisation

- The MapInfo Discover Bundle is **only available in English**.
- Clients can continue to run their localised 32-bit versions of non-English MapInfo Pro with MapInfo Discover 2015, on the same computer as the MapInfo Discover 64-bit Bundle is installed.

32-bit version

- MapInfo Discover 2015 was the final major release of the 32-bit version (in the same way, the final 32-bit version of MapInfo Pro was version 15.0).
- There will only be maintenance releases for the 32-bit versions from now on.

Licenses Types

Dongle Licenses

- MapInfo Discover 64-bit does not support Dongle licensing.
- Clients running an existing (eligible) dongle-activated MapInfo Discover 2015 Bundle will not be able to access the 64-bit Bundle unless they change to a disk-based license.

Server Licenses

Note: We are not forcing clients to convert to the bundle, it's just that they have to do this if they want to use the 64-bit version for an **existing** Discover standalone licence. Channel and Account Managers should apply their discretion in accordance with regional policies to arrive at a customer-friendly, simple solution.

If it is too complicated to re-arrange existing server-based/single licence combinations, a simple solution may be to ask the client to purchase a standalone MapInfo Pro licence to allow the bundle conversion (noting they will receive MapInfo Advanced free of charge in the bundle).

In APAC, single standalone Discover licences issued under a MAPS or LGEP (usually only one licence) have automatically been converted to the bundle (i.e. at no cost).

- There are two types of server licenses for the 64-bit bundle:
  - **Concurrent** – Seats are managed by the server and clients access licenses on demand from a central pool. These licenses are only active while the user is connected to the server and the license is returned as soon as the application using the license is closed (i.e. floating). Administrators are able to nominate any or all of their pool of concurrent licenses to also be available for undocking (borrowing). **A concurrent license can have one seat or more. Server-based educational licenses are always concurrent.**

    Pricing: three times the price of a single user (per seat) for commercial licenses; the price difference is because the ROI is so much more.

    Conversion of standalone licenses to concurrent license: three standalone licenses = one concurrent license seat (existing licenses must be current/maintained).

  - **Distributable –** Seats are managed by the server but are available only for undocking. These licenses cannot be used concurrently. The major difference/advantage is that an undocked license may be used when the computer is not connected to the license server.

    The distributable license model works by removing a license from a pool of licenses. **A distributable license must have two or more seats.**

    Pricing: same as standalone (per seat) for commercial licenses.

    Conversion of standalone licenses to distributable license: one standalone license = one distributable license seat (existing licenses must be current/maintained). There is normally no charge to convert standalone licenses to a distributable license.

- Matching pairs of MapInfo Pro and MapInfo Discover Standalone server-based licenses are required (i.e. **matching MATS expiry dates, server type and number of seats**) for immediate bundle conversion.

- The following examples of more involved conversion possibilities are provided to assist with varying circumstances. We are not forcing clients to convert to the bundle, it's just that they have to do this if they want to use the 64-bit version for existing Discover serial numbers.

  - If a client has equivalent numbers of MapInfo Discover 2015 Standalone **single licenses** as **seats on a VLP or concurrent borrow** MapInfo Pro license, these can be converted to a **distributable bundle** license.

  - Where there is a **mis-match between the number** of MapInfo Discover 2015 Standalone single licenses and seats on a VLP or concurrent borrow MapInfo Pro license, the **corresponding numbers** can be converted to a **distributable bundle** license e.g. 10 single/node-locked MapInfo Discover Standalone licenses (or a 10 seat MapInfo Discover Standalone distributable license) and a 20 seat MIPro VLP could be converted to a 10 seat distributable bundle license with 10 seats remaining on the MIP standalone VLP. (There should never be a mismatch the other way in terms of numbers (more Discover than MI Pro) as Discover cannot run without a MapInfo Pro license.)

  - If you need to convert MapInfo Discover 2015 Standalone single licenses or seats on a distributable license to a **concurrent** bundle (to match the MapInfo Pro license type), you have to remember that you need to apply **three licenses/seats** to create **one seat** on the concurrent license.

  - Alternatively, seats on a VLP or server-based MapInfo Pro license can be removed to be converted to single/node-locked bundles with matching MapInfo Discover Standalone licenses.

Engage Suite Migration Path

With the release of **MapInfo Pro Advanced** (specifically the *MapInfo Pro Raster* capability), the **Engage suite** (*Engage, Engage3D and Engage3D Pro*) is effectively End of Life;

- There has not been an update for this suite since 2013.
- This suite will not support MapInfo Pro 64-bit.
- Rose Winterton has advised there should be no new license sales or maintenance sales after 31 December 2015.

The recommended migration paths are therefore:

1. **Engage3D Pro** -> **MapInfo Discover 3D Bundle**

2. **Engage3D** ->

   i) Either **MapInfo Pro Advanced** (show clients this video for the evolution/replacement of the *EngageSurfaces* module). This is the preferred option, as it also supports MapInfo Pro localisation.

   ii) Or possibly the **MapInfo Discover Bundle** (if they rely on Engage3D functionality other than just *EngageSurfaces*), which obviously also incorporates *MapInfo Pro Raster*.

3. **Engage** -> Provide a one-time offer of a MATS upsell to the MapInfo Discover 64-bit Bundle, including 12 months MATS (otherwise we are providing them a cross-grade with no upside whatsoever). We need to ensure that we have an option for these (small number of) clients, otherwise we risk seeing them disappear.